

# Project Management Professional Development and International Certification Program



**P**rojects of all shapes and sizes are the building blocks of today's fast-paced, global, information-driven economy. As machines and computers take over for people in industry, people are used to perform unique work packages with well-defined requirements, limited duration, and (usually) limited budget—in other words, *projects*.



As a result, projects are the key to business success—if a business can complete its projects on time, according to customer requirements, and within budget, it's going to make money!

Professional development training is the best way to take advantage of modern project management theory and practice. The Project Management Professional Development and International Certification Program provides your project managers with the latest project management theory and best practices that will improve their ability to complete projects successfully.

The Project Management Professional Development and International Certification Program provides the most current information available. Based entirely on the Project Management Institute's *A Guide to the Project Management Body of Knowledge* (PMBOK™ Guide), this program has been specifically tailored to teach the principles and practices covered by the Project Management Professional (PMP) Certification Exam. Passing the exam and meeting the criteria for commitment to the profession of project management are the requirements for earning PMP certification.

Professional Development Institute (PDI) International can deliver the courses described in this catalog anywhere in the world. Courses can be combined or customized to meet your organization's precise needs—or we can develop a complete program covering the entire PMBOK™ that will prepare your project managers for certification as project management professionals (PMPs). PDI also develops and delivers professional development training in other areas important to business, including management and leadership.

So sit back, take a look through the catalog, and discover all there is to know about project management—and envision how this program can help your organization achieve success, one project at a time.

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# Project Management International Certification Program

Today's market demands faster turn-arounds, smarter solutions, lower prices, and higher value—all of which proper project management can deliver. Because project managers will play a key role in how successfully companies respond to these market pressures, Professional Development Institute (PDI) International has created the Project Management Professional Development and International Certification Program.

PDI is an international training and consulting firm that conducts professional development training in leadership and management development and project management. PDI also helps companies implement state-of-the-art strategic business systems through consulting services such as project management methodology development, Web-based competency assessments, and customized curricula.

## **Learn Proven Best Practices That Make Every Project a Success**

The program will prepare you to assume leadership in today's complex project management environment by helping you develop the leadership, negotiation, and communication skills that are critical for project success. You will get proven tools and techniques for meeting the daily challenges of managing complex projects, as well as learn the latest principles and methods being developed. Completion of all program courses will also prepare you for certification as a project management professional (PMP®) by the Project Management Institute (PMI®).



Built on sound adult-learning principles, the program incorporates the world-class curricula of PDI and the project management body of knowledge (PMBOK™) defined by PMI. PMI is an independent organization of more than 45,000 individuals from many countries, industries, and professions. PMI defines and publishes the PMBOK™ Guide, administers a project management professional (PMP) examination, and certifies project managers who pass the exam and meet other professional qualifications.

## **Get the Insights of Experienced Project Management Practitioners**

Program instructors are selected for their project management expertise and their ability to transfer knowledge through communication as well as engage participants in constructive problem solving. All of the instructors have distinguished themselves as project managers or in other business endeavors, as faculty members of major universities, or as business educators with other commercial institutions.

## Earn Certification as a Project Management Professional (PMP)

The Project Management Institute (PMI®) offers a two-part qualification and examination program leading to certification as a project management professional (PMP®). By successfully completing the exam—and qualifying in the areas of service, education, and experience—you can become certified as a PMP. Completing the entire Project Management Professional Development and International Certification Program curriculum is excellent preparation for earning PMP certification.

PMI specifies nine project management body of knowledge (PMBOK™) areas—and tests knowledge of those areas in the PMP exam. All nine PMBOK areas are covered in depth in the program's curriculum. As illustrated below, each course primarily addresses one or more of PMI's nine PMBOK knowledge and skill areas; to tie together key concepts, however, each course also touches on other PMBOK areas. The program concludes with *The PMI Exam Certification Exam Preparation Workshop*, a comprehensive two-day course to help you prepare for the PMI exam after completing the core curriculum.

## Master's Certificate in Project Management

Completion of all Project Management Professional Development and International Certification Program courses also qualifies you to receive a Master's Certificate in Project Management. To earn your certificate, you must complete the courses within three years of entering the program, maintain satisfactory attendance during the courses, and successfully pass all course exams.

### PMI's PMBOK Areas:

Project Scope Management

Project Quality Management

Project Risk Management

Project Procurement Management

Project Human Resources Management/Project Communications Management

Project Time Management Management/Project Cost Management

Project Integration Management

### PDI's Core Curriculum:

*Project Management Principles*

*Quality in Project Management*

*Project Risk Management*

*Procurement and Contracting for Project Managers*

*Leadership and Communication Skills for Project Managers*

*Project Scheduling and Cost Management*

*Project Management Tools and Applications*



# Project Management Principles

The tremendous resources involved in many of today's projects require careful management to achieve project success. And by definition project success is the same for all projects: delivering a quality product, on time, within budget, and according to the customer's specifications.

Get up to speed quickly on the fundamental concepts and techniques used to achieve success on projects of all shapes and sizes. Based on Dr. David Cleland and Dr. Lewis Ireland's new book *Project Manager's Portable Handbook*, this practical three-day course will give you a window into the entire life cycle of project management.

You'll take an in-depth look at all the processes that make up the project life cycle—and their complex interrelationships. Starting with project initiation and working through project execution and termination, you'll learn useful techniques for monitoring and controlling your resources. You'll also see how to get the most out of your project planning—and how to use your plan as a baseline to measure project success.

## Course Syllabus

### Introduction to Project Management

- A project management *philosophy*
- Project success and failure
- Benefits of project management

### The Anatomy of Project Management

- Project management process
- Project life cycle
- Project management body of knowledge

### Project Initiation, Execution, and Termination

- Working in projects
- Project start up
- Project planning
- Work breakdown structure (WBS)
- Project organization charting
- Project scheduling
- Quality in projects
- Risk management
- Cost management
- Scope management
- Communication management
- Human resource management
- Project monitoring, evaluation, and control
- Project termination

### Managing the Project Team

- The project team culture
- Role and responsibilities of the project team
- Project team building and development
- Leadership in projects
- Decision making in project management

- Authority vs. responsibility vs. accountability
- Project management training
- Coaching project team members
- Managing conflict in projects
- Motivating the project team

### Project Communications

- The project management information system
- Communication in project meetings
- Project communications
- Negotiations

### Course Review

- Project management overview
- Planning the project
- Managing the project execution
- Managing the project team

### What you'll learn:

- What makes the difference between project success and failure
- How the various management areas fit together for complete control
- How to plan for success and monitor your progress each step of the way
- Key techniques for managing team dynamics

#### PMBOK™ knowledge areas:

- Project Integration Management
- Project Scope Management
- Project Time Management
- Project Cost Management
- Project Human Resource Management
- Project Communications Management



# Leadership and Communication Skills for Project Managers



Effective leadership in a project environment is critical to project success. As a participant in this 3½-day course, you'll master the communications, negotiating, and team-building skills required to lead projects effectively and powerfully.

Through a comprehensive set of assessment instruments, you will discover your leadership style, strengths and weaknesses, and—most importantly—how they affect the most important aspect of any project, the project team!

Practice makes perfect. Through lively discussions, revealing case studies, and practical simulations, you will increase the effectiveness of your communications; learn how to persuade, negotiate, and resolve conflict; and learn how to apply specific leadership behaviors to any project situation to achieve your desired results.

## Course Syllabus

### Leading in Today's Project Environment

- New roles of leadership
- Project leadership model
- Leading without functional authority
- Team leadership
- Leadership styles

### Transforming Groups into Teams

- Five stages of team development
- Using behavioural clues to develop teams
- Team structures and characteristics
- Developing team player roles
- Understanding interpersonal dynamics (FIRO-B)<sup>™</sup>

### Managing and Responding to Change

- Three stages of organisational change
- Leadership strategies for initiating change
- Leadership strategies for implementing change
- Managing unwanted change

### Mastering the Art of Interpersonal Communication

- The communications process
- Effective communications model
- Strength Deployment Inventory (SDI)
- Interpersonal communication strengths and weaknesses
- Communication during agreement and opposition

### Managing Conflict and Agreement

- Project conflicts
- Five conflict-management approaches
- Conflict-management style assessment
- Understanding the "Abilene Paradox"
- Encouraging honest feedback in a group setting

### Effective Negotiation

- Power, politics, and personality
- Sources of power in negotiation
- Negotiation as a process
- Stages of negotiation
- Negotiating win-win agreements

### What you'll learn:

- How to build high-performance teams
- Insights into your leadership and interpersonal communications styles
- What your team members' association and communications needs are
- How to use five proven conflict management strategies
- Creative problem-solving in seven easy steps
- How to motivate and inspire team members

COMMUNICATIONS &  
HUMAN RESOURCE  
MANAGEMENT

### PMBOK<sup>™</sup> knowledge areas:

- Project Integration Management
- Project Time Management
- Project Human Resource Management
- Project Communications Management





# Project Scheduling and Cost Management

Learn the most effective tools, techniques, and methodologies for scheduling and controlling projects in today's highly complex project environments. In this three-day course you'll learn the secrets to managing effectively constraints faced in all projects—time, budgets, customer requirements, capabilities, capacity, and human resources. Also, discover proven ways to increase innovation and creativity while working within your identified constraints.

This course provides a hands-on, highly interactive environment for you to learn and practice a logical framework for scheduling and controlling projects both large and small. You'll also master sound project management strategies for estimating, forecasting, budgeting, monitoring, analyzing, and reporting.

The course features in-depth individual and small-group simulations and exercises that help you refine your skills for easier application back on the job.

## Course Syllabus

### Scheduling and Cost Control Basics

- Project management life cycle
- Constraints: time, cost, quality
- Project planning tools
- Work breakdown structure
- Project requirements
- Scheduling and cost control challenges

### Project Estimating

- Estimating in schedule and cost control
- Fundamental rules for estimating
- Types and levels of estimating
- Estimating methodologies
- Identifying costs
- Planning for risk
- Project resources
- Time-controlled estimates
- Resource-dependant estimates

### Project Scheduling

- Network scheduling
- Precedence and arrow diagrams
- Scheduling and network calculations
- The critical path
- Gantt and milestone charts

### Baseline Management

- Establishing schedule and cost baselines
- Developing and deploying reserves
- Time vs. cost exchanges
- Least-cost methodology
- Resource levelling

### Change Management

- The project control process
- Sources of project change

- Change control
- Project plan maintenance and updating
- Change resolution
- Communicating change

### Project Evaluation

- Variance
- Acceptable vs. unacceptable variance
- Setting the "data date" for evaluation
- Project audits
- Project monitoring systems
- Earned-value

### Project Forecasting

- Conducting and interpreting trends analyses
- Advanced earned-value forecasting tools

### Project Exit and Close-out

- Completing the project
- Project scope verification
- Contract completion
- Administrative closure

## What you'll learn:

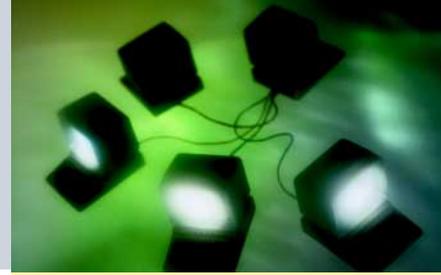
- The full benefits of developing a thorough work breakdown structure
- How to calculate schedules using widely accepted methodologies
- How to accurately predict costs and work time using effective estimating techniques
- How to anticipate variances and develop contingency plans
- How to predict future project performance accurately

#### PMBOK™ knowledge areas:

- Project Scope Management
- Project Time Management
- Project Cost Management
- Project Risk Management
- Project Procurement Management



# Project Risk Management



Prepare yourself to manage effectively the risk and uncertainty associated with all projects by learning practical, process-oriented risk management strategies. This three-day course takes an in-depth view of risk management principles and practices in the context of the entire project life cycle and helps you identify the issues in assessing and mitigating risk.

Through intensive and interactive case studies and simulations, you'll learn both quantitative and qualitative techniques for assessing the impact of risk and gain real-world experience applying risk management strategies to complex, actual cases that reflect today's risk management challenges.

## Course Syllabus

### The Foundations of Risk Management

- Definition of *risk*
- Risk characteristics
- Risk elements and factors
- Risk event, probability, and impact
- Types of risk
- Components of risk management
- Risk identification
- Risk quantification
- Risk response

### Developing a Risk Management Process

- Identifying risk
- Analysing
- Prioritizing
- Planning
- Implementing
- Evaluating
- Documenting

### Risk Identification

- Idea generation tools and techniques
- Business vs. pure risk
- Financial risks
- Schedule risks
- Technical risks
- Legal risks

### Risk Assessment

- Risk tolerances
- Analysing risks
- Evaluating profitability
- Risk-based tools and techniques
- Expected-value analysis
- Decision trees

- Probability analysis
- Risk vs. opportunity
- Prioritizing risks

### Risk Response

- Response strategies
- Risk acceptance
- Risk avoidance
- Risk mitigation
- Probability minimisation
- Impact minimisation
- Risk deflection

### Risk Response Implementation

- Communicating risk issues
- Documenting risk management processes
- Reassessing risk
- Risk decision-making processes

### Risk Analyses

- Statistical analyses
- Risk simulations
- Risk tools

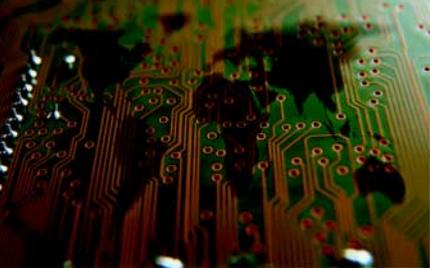
### What you'll learn:

- How to leverage a proven seven-step process to manage risk on any project
- How to determine acceptable levels of risk
- Useful techniques for assessing risk and impact
- How to manage and control risk exposure
- How to use the work breakdown structure as a baseline for risk management

### PMBOK™ knowledge areas:

- Project Risk Management
- Project Time Management
- Project Cost Management
- Project Procurement Management





# Procurement and Contracting for Project Managers

Whether contracting with vendors for services or purchasing hardware from suppliers, project managers must effectively deal with contract managers, subcontractors, and purchasing professionals to ensure smooth acquisition of resources and meet key project goals.

This practical three-day course is loaded with brief lectures, powerful case studies, and insightful exercises to provide unique learning for project managers in the principles of contracting in today's highly complex, regulated contracting environment.

Learn the principles of international contract law and U.S. contract law, including the Uniform Commercial Code (UCC). You'll learn practical tools and techniques to ensure that subcontractors, contractors, and suppliers meet performance requirements, on time, within budget, and according to quality specifications.

## Course Syllabus

### The Contract Management Process

- Definition of *contract management*
- Terms in contract management
- Uses of contracts
- Buyer and seller concerns
- Contract management in project management

### Contracting Roles and Responsibilities

- Agency
- Authority
- Privity of contract

### International Contracting

- Definition of a *contract*
- Elements of contracts
- Contract law
- Terms and conditions
- Interpreting contracts

### Contract Methods

- Competitive
- Noncompetitive
- Sealed bidding
- Competitive proposals
- Purchase agreements
- Single-source vs. sole-source

### Pre-award Phase

- Procurement plan
- Solicitation
- Bid/no-bid decisions
- Developing proposals
- Buyer vs. seller actions

### Contract Pricing Agreements

- Uncertainty and risk
- Performance measurements
- Types of contracts
- Incentives and fees
- Fixed-price
- Time and materials
- Cost-reimbursement
- Selecting contract types

### Award Phase

- Selection process
- Selection criteria
- Evaluation standards
- Fail-safe evaluations
- Negotiation objectives
- Negotiating a contract

### Contract Administration

- Contract administration policies
- Noncompliance issues
- Contract analysis
- Performance
- Documentation
- Change management
- Contract disputes
- Termination

### What You'll Learn:

- A comprehensive perspective of the entire contracting process
- How to select the right contract for your project
- How to use the 10 rules of contract interpretation in disputes
- What it takes to negotiate favourable contract terms, conditions, and schedules

#### PMBOK™ knowledge areas:

- Project Quality Management
- Project Cost Management
- Project Risk Management
- Project Procurement Management

# Quality in Project Management



Total quality management, total process improvement, quality improvement process—whatever the name—everyone agrees that continuous improvement is the cornerstone of meeting today's ever-increasing customer expectations for quality products and services and reduced costs.

In this dynamic three-day course, project managers and project contributors will learn how to incorporate quality principles to bring projects in line with corporate quality improvement processes and objectives. You'll learn about the principles and practices of continuous improvement, how to integrate quality into the project plan, and how to transform these concepts into specific actions that lead to successful quality improvement programs.

In addition to a comprehensive set of course materials, you'll get a copy of *Quality Management for Projects and Programs* by Dr. Lewis R. Ireland.

## Course Syllabus

### Customer Expectations in Today's Competitive Market

- Global expectations for quality project management
- Success in quality management
- Latest trends in quality management
- Proven advantages and benefits

### A Commitment to Quality

- World-class quality management
- Best practice initiatives
- Costs of quality initiatives
- Quality management in a project environment

### Customer-Driven Quality

- Identifying customers
- Customer requirements
- Product quality
- Service quality

### Process Orientation

- Customer-provider relationships
- Process management
- World-class process management practices

### Continuous Process Improvement

- Proven concepts, tools, and techniques
- Assessments and metrics
- Dealing with variation
- Quality methodology deployment
- Statistical process control
- Quality certifications and criteria

### Quality Teams in Practice

- Structure and use of quality teams
- Project and team charters
- Meeting effectiveness
- Team roles and responsibilities
- Team member roles and behaviours
- Team evaluation

### What you'll learn:

- How to apply quality leadership principles to your project
- How to determine the cost of quality in any project
- Developing a project quality plan that best suits your project
- How to use continuous improvement tools effectively

### PMBOK™ knowledge areas:

- Project Quality Management
- Project Risk Management
- Project Communications Management





# Project Management Tools and Applications

Now it's time to practice the new project management competencies you've gained throughout the extensive core curriculum. Test your knowledge and skills in this intensive, realistic 3½-day project case simulation. With your "team" you'll propose, plan, and execute a full-scale project—from the beginning of the project life cycle all the way through to project close-out. You'll face the same organizational constraints inherent in any project—time, budget, performance management, leadership, and team performance issues.

Each team member will have the opportunity to act as the project manager for a phase of the project. This experiential, skills- and practise-based course provides the opportunity for you to confirm your mastery of the core project management principles and a risk-free environment for you to practise the new skills you'll take back to the job.

*Project Management Tools and Applications* builds on all of the knowledge and skills developed in the first six courses of the curriculum, and students should complete this course only after completing the other core courses. In addition to an extensive package of course materials, students will receive a copy of *Project Management: Strategic Design and Implementation* by Dr. David Cleland, one of the world's leading experts in the discipline of project management.

## Course Syllabus

### Building the Project Team

- Your project mission
- Internal environmental assessment
- External environmental assessment

### Project Analysis and Planning

- Market analysis
- Risk assessment
- Developing the team and assigning roles
- Finalising the plan

### Pre-project Preparation and Kickoff

- Project requirements
- Contracts
- Team commitment
- Proposal development
- Managing constraints

### Contract Award

- Project kickoff meeting
- Building a detailed project plan

### Negotiating to Agreement

- Preparing to negotiate
- Performance during negotiation
- Post-negotiation activities

### Implementation Phase

- Measuring project performance
- Risk management
- Project reporting
- Change management
- Project control
- Resource levelling

### Project Close-out

- Team issues
- Project issues
- Organisational issues
- Client issues

### What you'll do:

- Assemble a project team and reach consensus on project issues
- Execute each phase of the project plan
- Use sophisticated tools to track and accomplish your team's desired results
- Act as both the project manager and a project team member to gain valuable insight about you and your staff
- Build and document a complete project plan including risk and change management

#### PMBOK™ Knowledge areas:

- Project Integration Management
- Project Scope Management
- Project Time Management
- Project Cost Management
- Project Risk Management
- Project Human Resource Management
- Project Procurement Management
- Project Communications Management

# The PMI Certification Exam Preparation Workshop



Certification by the Project Management Institute (PMI®) as a project management professional (PMP®) confirms your mastery of the essential project management skills and knowledge needed to remain competitive in the project management field, both today and in the future. To earn the PMP credential you must demonstrate your long-term commitment to project management professionalism and pass a rigorous 200-question exam covering the five project management processes and nine knowledge areas in PMI's project management body of knowledge (PMBOK™).

Find out exactly what you need to know and how to prepare for this gruelling exam so you can pass the first time by taking this thorough two-day course. You'll become familiar with the nature and format of the exam itself, and explore the logic behind each question-and-answer area with an instructor who's been there—a certified PMP. Plus, you'll take home an extensive array of exam preparation materials, fully referenced, to make sure you're ready meet the challenge.

## Course Syllabus

### Project Management Process Groups

- Initiating
- Planning
- Controlling
- Executing
- Closing

### Project Integration Management

- Project plan development
- Project plan execution
- Change control

### Project Scope Management

- Initiation
- Scope statement
- Scope definition
- Scope reporting

### Project Quality Management

- Quality planning
- Quality assurance
- Quality control

### Project Time Management

- Activity definition
- Activity sequencing
- Activity-duration estimating
- Schedule development
- Schedule control

### Project Cost Management

- Estimating and forecasting
- Budgeting
- Cost control
- Earned-value
- Present Value

### Project Risk Management

- Identification
- Quantification
- Response development

### Project Human Resource Management

- Organisational planning
- Staff acquisition
- Team development

### Project Procurement Management

- Procurement planning
- Solicitation planning
- Solicitation
- Source selection
- Contract administration
- Contract close-out

### Project Communications Management

- Communications planning
- Communications process
- Communications skills, styles, and techniques
- Information distribution
- Administrative closure

### Preparation for the Exam

- Nature of the exam
- What and how to study
- Test-taking strategies

## What you'll learn:

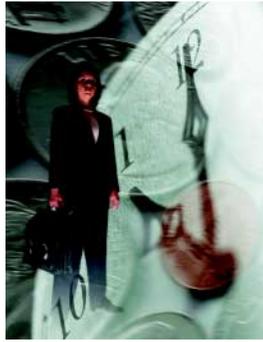
- How to reduce your study time in half
- How to develop an effective personal study plan to ensure your success
- Use a five-step process of elimination to answer any question correctly

### PMBOK™ knowledge areas:

- Project Integration Management
- Project Scope Management
- Project Time Management
- Project Cost Management
- Project Risk Management
- Project Human Resource Management
- Project Procurement Management
- Project Communications Management



***Bring the  
Project Management  
Professional Development  
and International Certification  
Program to your organization!***



PDI will design a complete program to reinforce and support your overall project management efforts. The courses described in this catalogue can be presented—either individually or as a complete program leading to certification—for groups of fifteen or more at any location you choose. Courses can be customized or combined to meet the needs of your organization.

For a confidential, no-cost evaluation of your requirements and some creative ideas on how you can use project management training to leverage your other investments in project management, contact **Thomas A. Carter** at:

**PDI International**  
**7700 Leesburg Pike, Suite 405B**  
**Falls Church, Virginia 22043**

*phone:* +1 (703) 827-7020  
*fax:* +1 (703) 827-7019  
*e-mail:* tcarter@pdi-intl.com

PDI also develops and delivers professional development training in other areas important to business in today's fast-paced, global, information-driven economy. Our expert course developers and instructors can help you create the program to meet the business leadership and management challenges facing your specific industry.

*Project Management  
Professional Development and  
International Certification Program*

## **Curriculum Review Board**

### **Dr. David I. Cleland**

Dr. Cleland is the current Ernest E. Roth Professor and Professor of Engineering Management in the School of Engineering at the University of Pittsburgh. He is the author and editor of thirty books in the fields of project management, engineering management, and manufacturing management. An active member of the Project Management Institute (PMI), he has published numerous articles and presented many papers at professional meetings in his field. Dr. Cleland has received funding for 18 major research projects during his academic career and has given over 300 lectures and seminars outside of his university. He has served as a consultant for both national and foreign companies and is recognized as one of the best-known members of PMI. He has been described as the “father” of project management. He has both a national and international reputation in his field, and has been honored for his original and continuing contributions to his disciplines.

He is the recipient of the “Distinguished Contribution to Project Management Award” from PMI in 1983 and again in 1993—the only person to have received this award twice. In 1997 he was honored with the establishment of the “David I. Cleland Excellence in Project Management Literature Award” sponsored by PMI.

### **Dr. Lewis Ireland**

Dr. Lewis Ireland, PMP, is a leading industry project management consultant with over 22 years of project management experience in a variety of industries. He has authored and edited numerous books, journals, and other publications and has conducted project management training seminars in the United States, Russia, China, United Arab Emirates, Saudi Arabia, and Canada.

During his extensive career in the project management discipline, he has initiated and maintained support to more than a dozen projects of varying sizes. He has designed and integrated four different project management systems for companies to implement in executing their projects. Also, Dr. Ireland has performed mentoring and coaching to project management personnel and prepared and presented project management courses to hundreds of students in telecommunications, utilities, local government, and manufacturing.

Dr. Ireland was President and Chair of the Project Management Institute in 1998. He was elected a Fellow of the Project Management Institute in 1989 and was certified as a Project Management Professional (PMP) in 1992.



Organizations throughout the world are struggling to keep up with the ever-changing global marketplace. The pace of change and advances in technology innovation place stringent demands on companies worldwide to stay competitive. The thin line between success and failure depends heavily on a skilled and well-prepared workforce.

Businesses are investing heavily in the recruiting process in order to attain a well-educated, prepared, and experienced group of professionals to meet today's challenges. Frequently, however, even the most highly qualified, educated employees lack the specific skill sets to maximize productivity and performance when faced with the complexity and sophistication of many business problems in this environment.

As companies recognize that to succeed, they must not only increase their investment in training current employees, but also look for more creative and effective ways to deliver the information. **Professional Development Institute International** (PDI) was formed to provide solutions to these challenges.

PDI is an international training and consulting firm that conducts professional development training in leadership and management development and project management. PDI also helps companies implement state-of-the-art strategic busi-

ness systems through consulting services such as project management methodology development, web-based competency assessments, and customized curricula.

### **PDI Education and Training Model**

Effective education requires sound knowledge of the appropriate content and an effective means to transfer that knowledge for use in solving problems and improving performance. Through the use of sound instructional design methodologies (ISD) and effective adult learning strategies, PDI develops and delivers courses that support participants in the process of transforming classroom knowledge into exceptional performance back on the job.

### **Global Clients, Global Experience**

The principals of PDI have successfully delivered project management training and consulting services to some of the world's premier companies. Among them are:

- |        |                 |
|--------|-----------------|
| IBM    | ABB             |
| AT&T   | Lucent          |
| BT     | Instron-Schenck |
| NCR    | MCI WorldCom    |
| Compaq | Digital         |
| Sprint | FedEx           |

# Project Management Professional Development and International Certification Program

- A comprehensive, world-class project management curriculum
- Practical, hands-on courses taught by leading project management practitioners
- Education and training that leads to achieving international certification as a project management professional

